



21
22

ANNUAL REPORT



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ACKNOWLEDGEMENTS

Parentline would like to thank the following organisations, businesses and individuals for support throughout the year. We look forward to working closely with them all in the future. Without their support we could not continue to deliver this vital service to the ACT community

SUPPORTING FAMILIES



SUPPORTERS AND SPONSORS

Grants & Donations 2021/22		
ACT Govt Community Services Directorate	7,000.00	Supporting women's workforce participation
ACT Govt Community Services Directorate	2,092.00	Technology upgrade
Chief Ministers Charitable Fund	5,000.00	Enhancing Mental Health Support for Parents and Carers
NAB	8,517.00	Supporting regional families in a time of trauma
Snow Foundation	15,000.00	
Hands Across Canberra	1,200.00	Mobile phones
ACT Govt Health Directorate	10,000.00	Mental Health & disability advocacy
ACT Govt Community Grants Hub	5,000.00	Supporting volunteers
IMB	4,000.00	Enhancing Mental Health for families
ACT Govt Health Directorate	40,000.00	Support the provision of counselling & information support for Parent & Carers
	- 20,000.00	Less \$20,000 carried over to 22/23
Capital Chemist	2,000.00	
Total	79,809.00	

Supervisors

Frances Carleton, Dorothea Wojnar, Nasrin Lucas and Joanna Szczudlowska.

Committee Members

Cathi Moore –President, Kirsten Cross –Vice President, Sue Jeffs-Treasurer, Kathy Moffat-Secretary, Hilary Martin, Megan Ward and all our volunteers.

ABOUT PARENTLINE ACT

Statement of Purpose

Parentline ACT Inc. is a community based not for profit organisation that provides assistance to families and children and young people through the provision of information, support and referral services.

Vision

Our vision is that families, in all their diversity are able to access the information, skills and support they need to raise children and young people.

We work to achieve this vision through:

- Providing accessible and confidential services to support parents;
- Promoting positive parenting and enhancing family relationships;
- Building community capacity and social inclusion;
- Informing social policy about parenting issues;
- Facilitating excellence in counselling and support; and
- Ensuring that Parentline ACT is sustainable over the long term.

Our primary focus is the Australian Capital Territory and surrounding region.

Our Values

Parentline ACT is an organisation which values:

- A respectful, non-judgemental, client-centred counselling framework;
- Acknowledging and building on the existing strengths of parents;
- Supporting parental decision making;
- Respecting cultural, gender and religious diversity;
- An organisational environment of professionalism, respect and development;
- The contribution of staff, volunteers and members.; and
- Collaborative and cooperative relationships with other organisations.

KEY ACTIVITIES AND OBJECTIVES

Parentline ACT is an organisation which values:

- A respectful, non-judgemental, client-centred counselling framework;
- Acknowledging and building on the existing strengths of parents;
- Supporting parental decision making;
- Respecting cultural, gender and religious diversity;
- An organisational environment of professionalism, respect and development;
- The contribution of staff, volunteers and members.; and
- Collaborative and cooperative relationships with other organisations. Parentline ACT provides:
- Free, confidential telephone advice and support between 9-5pm, Monday to Friday, to any parent or person with a parenting concern;
- Ongoing telephone support to parents by trained volunteers;
- Guidance regarding child development and appropriate strategies for parenting children and young people;
- Telephone counselling and advice to Support Link clients;
- Written information regarding services and parenting strategies;
- Accurate information about, and referral to, relevant services;
- A service of the highest possible standard of professional practice and management; and
- Paid and volunteer staff with appropriate training and supervision necessary for their work with parents.

We also:

- Recognise that children of parents who are clients of the services are, indirectly also clients;
- Act in accordance with relevant child protection legislation, including notification where there are child at risk concerns;
- Liaise with and maintain positive working relations with Government and community agencies providing services for families;
- Allow clients in crisis and needing support to use the service as often as is needed; and
- Invite feedback about the counselling and services provided.

PRESIDENTS REPORT

During 2021-21 Parentline has continued to deliver services to parent's, carers and children in the Canberra Community. Despite COVID-19 Parentline continued to provide services throughout restrictions. As restrictions eased, we have been delighted to welcome staff and volunteers back to the Office. Where necessary both staff and volunteers have worked from home. The seamless continuation of our services was due to the tireless efforts by our Volunteer Co-ordinator Joanna and her dedicated team of volunteers. Parents and carers continued to face additional parenting issues during this year as the community began to recover from COVID 19 and return to work and school. Many families continued to face restrictions if they had family members who were immune compromised or ill. Others have had long term health effects from COVID.

Our services were much needed during this period as demand continued after the significant growth in the previous financial year. Detailed statistics are provided in the report. Parentline was delighted to receive funding from the ACT Government of \$40,000 per annum for a period of 4 years. The Snow Foundation continues to provide financial support to Parentline and we have continued to receive sponsorship funding from Capital Chemist. Without funding from these organisations Parentline would not be able to operate. These funds have allowed the organisation to hire additional part time counselling staff and we have also been able to improve our communication with the community so that they are aware of the services we offer.

The availability of our telephone support services has grown. This growth has only occurred through the dedication, commitment and enthusiasm of a team of skilled volunteers, paid staff, the financial support from government and of a number of philanthropic sponsors of the organisation. This year we also signed another memorandum of understanding with Children's Week ACT to provide support services for the organisation. This has proved to be a very positive collaboration.

Parentline has continued to provide telephone counselling support, ongoing home based, telephone support to parents and carers and written advice.

Parentline is also in receipt of support from the ACT Government through a concessional rent arrangement. The volunteer training was undertaken this financial year with funds received from Capital Chemist.

PRESIDENTS REPORT

We would like to acknowledge the fantastic work that Joanna Szcudlowska continues to do for Parentline as the part time volunteer co-ordinator. Joannahas been instrumental in recruiting and inducting a number of committed and skilled volunteers to the team. We would not operate without our volunteer counsellors, volunteer external supervisors and home based telephone support volunteers. Thank you all for your invaluable support of Parentline.

Thanks also to the Management Committee who have worked tirelessly to ensure that we continue to provide a much needed service to the Canberra Community. Thanks also to Sue Jeffs our dedicated and hardworking Treasurer. I would particularly like to acknowledge the work of Leanne Taylor and Claire Addison, Committee members who have contributed to the work of Parentline and who have resigned from the Management Committee. Leanne made a significant contribution to our IT strategy and to our Strategic Planning and Claire has contributed to our social media and communications strategy. We wish them both well. Thanks also to Mary Jenkins for compiling our statistics and for being a staunch supporter and adviser to Parentline. Mary is also a past President and Committee Member and we thank her for her contributions over many years. We are continuing to focus on the viable future of Parentline. We have continued to seek opportunities to place Parentline in a more sustainable position. We will keep our volunteers and members briefed on any options that emerge.

Early intervention is a key to ensuring the successful development of children and their families and Parentline is committed to continuing to deliver a free and universally available service to parents and carers in Canberra and the surrounding NSW region.

Cathi Moore
President
November 2022



COORDINATORS REPORT

2021-2022 has allowed all of us to transition back to the pre-pandemic normality – taking small steps to start with, and eventually restoring office-based operations for telephone shift workers/volunteers. The relatively advantageous financial situation which Parentline ACT has enjoyed in the recent years has enabled the organisation to employ extra staff members, experimenting with the optimal setup, and hiring two managers – Lauren Gould (Office Manager, March – July 2022), and Diana Rodrigues (Organisational Manager, October 2022)

– as well as a Communications & Administrative Support Worker, Lauren Ward (from August 2022) which has made Coordinator’s tasks easier to manage; and which has also helped to address the issue of unmanned shifts between Monday and Friday, 9:00 am to 4:00 pm.

1. Student placements:

Four students – Saima Durrani, Jaisy Antony, Nisha Mohan, and Jo Chaffer – have completed their placements in 2022. Saima’s and Jaisy’s placement applications had been accepted before the decision to discontinue face-to-face sessions was made, so they provided in-person sessions (both in the office and on Zoom) to 22 clients altogether between November 2021 and May 2022 (all these clients had several counselling sessions). Nisha and Jo needed agency hours, so they were happy to engage with their clients over the telephone. I would like to thank the students for having ensured uninterrupted service provision in the last twelve months. The new placement students whom I will support in the future will be referred to Parentline by the local CIT College.

2. Telephone counselling volunteers:

Since December 2021 six interviews with prospective new volunteers have been conducted: all the applicants, but one, have been successful. Here are the office workers and volunteers who have provided telephone counselling services between December 2021 and November 2022:

i) office telephone workers/volunteers (available either from home or from the office): Joanna Szczudlowska, Melanie Smith, Saima Durrani, Jaisy Antony (Saima and Jaisy have stayed at Parentline upon completion of their student placements), Rita Menere, Kate Chen, and Brooke Armour; as well as (no longer available for shift work): Lauren Gould, Zahra Vahaji, Emma Smith and Nikita Sharma.

ii) volunteer support workers: Leonie Keelan, Barbie de Smeth, Shanti Athugalage, Zahra Vahaji, Saima Durrani, Nisha Mohan, Maninder Minhas. As always, I am extremely grateful to our team of volunteers who have so selflessly offered their time and skills to the organisation and its clients and callers. Thank you – it has been a great pleasure knowing and guiding you!

COORDINATORS REPORT

3. Circle of Security-Parenting training

A parent and a staff member were introduced to this model of secure attachment in May-June 2022 by Joanna Szczudlowska.

4. Management Committee

Thank you, Cathi, Kirsten, Sue, Hilary, Kathy, Claire, Megan and Leanne, for all your hard work and unquenchable initiative and resourcefulness! Your efforts have allowed Parentline ACT to deliver its services to numerous vulnerable members of the community during yet another year.

5. Supervision

Many thanks to all the supervisors – Frances Carleton, Dorothea Wojnar and Nasrin Lucas – for providing supervision to our counselling team members.

6. Professional training for Parentline team members

Several team members attended Parent Effectiveness Training for Practitioners with Larissa Dann in May 2022, courtesy of Parentline ACT.

7. Collaboration with Children's Week

Parentline yet again assisted with coordinating this year's Children's Week activities, between April and October.

8. Conclusion

It was a pleasure and honour to be an important part of Parentline in 2021-2022, and to support all staff members, students and clients alike. The service of a parenting helpline that Parentline offers seems to be in demand as the challenges parents and carers face on a daily basis are as pressing as ever. Our callers are now asked at the end of telephone sessions whether they found the session helpful and if they would recommend the service to a friend/family members.

Joanna
Szczudlowska
Coordinator
November 2022



QUOTATIONS

Here are some quotations to illustrate the uniqueness and usefulness of Parentline ACT:

” Someone is listening to my problem which helps when I am in a bad situation at the time.”

” I have tried other helplines, but none are as good as Parentline ACT.”

” Would I recommend it? God – Yes!”

” I have already recommended Parentline ACT to my family members in Singapore.”

” I Have been calling Parentline ACT for years – always so help

Volunteering at Parentline - Jaisy

I started my volunteering journey at Parentline in 2021 when Covid was raging in Canberra. So, the beginnings were rough with being unable to be at the office at Weston and working from home. But Joanna made this experience so much easier with her nice long emails detailing step by step what needs attending to. My experience volunteering at Parentline and later as a master’s student doing my practicum for three months have truly been formative experiences that have given me the confidence to start as a counsellor when I finished. The face-to-face sessions we were able to offer then informed and shaped my philosophy, modality choices and style as a counsellor. The supervision sessions through Frances and reflective conversations with Joanna and other volunteers have truly been such valuable formative experiences.

The experience of being able to listen and help parents of all kinds - new parents, parents of teenagers and parents of adult children has made me realise what a valuable service Parentline is. The Professional development workshops, such as Parent Effectiveness Training and Asist training with Lifeline, have been very valuable and skill-enhancing. I have been with Parentline for nearly two years and have enjoyed the experience of both giving to the community and receiving from Parentline. Joanna, her warmth, her knowledge and understanding as well as her ability to accommodate last-minute changes to shifts and sudden changes of all sorts have helped make this experience of being a volunteer at Parentline a nourishing, wholesome learning experience.

CHILDREN'S WEEK



Parentline would like to give Children's Week a big thank you for yet another year of working together. Children's Week has given us the opportunity to cooperate and get to know each other better as companies and as individuals. This mutually supportive opportunity has allowed both old and new friendships to grow, and we look forward to joining forces and resources for the 3rd year and organising the best Children's Week yet to come.

We'd also like to give a huge thank you to Children's Week for assisting in supporting our marketers/graphic designers both Lauren Ward and Lauren Gould, and a huge thank you to the girls for their outstanding efforts and for the success of Parentline and this years Children's Week. It wouldn't have been possible without them undertaking such tasks.



HIGHLIGHT: THE VALUE OF OUR SERVICE

Parentline ACT has been reviewed in two separate evaluations and has been the subject of a Master's thesis that examined the efficacy of single session telephone counselling. All three evaluations overwhelmingly recognised the value of Parentline in addressing:

1. The need for telephone parenting support, information and referral; and
2. The positive and on-going effects on callers, of telephone contact with Parentline.

A study by the University of Sydney on telephone counselling at NSW Parentline again supported the efficacy of single session therapeutic intervention. Even without core funding Parentline currently helps over 1,000 clients per annum, supporting people through telephone counselling and referral to relevant local services. This service is available to parents, grandparents and any other adult involved with raising children. The service is particularly focussed on early intervention and assisting parents and carers with young children. However, the organisation supports children and carers of all ages. The diversity of issues that callers bring includes:

- Child behaviour;
- Drug and alcohol use;
- Domestic violence;
- Schooling (including bullying);
- Mental health, mental illness, depression and anxiety;
- Early childhood and development;
- Health and development issues;
- Separation and divorce.

The service has a broad community impact across the ACT. The service also has a positive impact on the local community. Parentline provides on-going support for those callers who are identified as in need of more intense intervention. These people are often isolated and vulnerable, and express a desire for on-going connection with a trained support worker. This service is of particular help to newer parents with very young children. This on-going service helps parents and carers to build confidence in their parenting skills, attachment style and interaction with their children.

HIGHLIGHT: THE VALUE OF OUR SERVICE

Parentline ACT is unique in Canberra, offering telephone counselling support and accessible, non-judgemental parent education for vulnerable parents and carers. This approach, along with a child-centred, respectful relationship model, encourages a safe environment for children who may be at risk because of physical, social or economic disadvantage. As a telephone counselling service, Parentline provides a secure place for parents to contact a service for support and referral, because it is immediate, interactive, anonymous, confidential and professional.

Parentline has had regular feedback from clients, like the following quotes from parents who have accessed the service:

- “Invaluable support for carers like myself, of a child with special needs”;
- “I am a parent and I refer friends to Parentline as a life saver”;
- “This is the only service in the ACT that provides both referral and counselling to callers from empathetic and trained counsellors”;
- “Parentline has supported me and my family for over 14 months now, without the support I would not have made it through the last 8 months”.



HIGHLIGHT: THE VALUE OF OUR SERVICE

All staff and volunteers with Parentline are fully trained and supported and are all subject to people Checks before commencing work. Parentline is managed by a voluntary management committee elected annually at the AGM from the membership. The Management Committee comprises skilled members from the fields of accountancy, teaching, psychology, research and data analysis, social policy, administration, management and a counselling representative. All members of the Committee have extensive governance experience and ongoing training and support is provided.

Parentline:

- Recognises that children of parents who are clients of the service are also clients;
- Acts in accordance with relevant child protection legislation and regulation, including notification where there are child at risk concerns;
- Liaises with and maintains positive working relationships with government and community agencies providing services for families;
- Allows clients in crisis and needing support to use the service as often as is needed;
- Recognises the importance of inclusion;
- Invites feedback about the counselling and service provided.



By call type

For the Period: (1 July 2021 to 30 June 2022) and (1 July 2020 to 30 June 2021)

<u>Call Type</u>	<u>No. of Calls</u>	<u>Average Duration</u>	<u>No. of Hours</u>
<i>For the period 1 July 2021 to 30 June 2022</i>			
Volunteer	236	48	189
Skype/Zoom	73	52	63
Telephone Out	960	12	194
Face-Face	87	57	82
Written Out	744	7	87
Telephone In	702	9	102
SMS In	119	8	15
Written In	397	7	45
SMS Out	222	5	20
<u>Total Calls for Period:</u>	3540	<u>Total Hours for period:</u>	797
<i>For the period 1 July 2020 to 30 June 2021</i>			
Face-Face	153	66	168
SMS In	161	11	29
Skype/Zoom	54	49	44
SMS Out	359	7	40
Telephone Out	1195	9	189
Written In	447	7	50
Written Out	857	8	120
Telephone In	972	9	152
Volunteer	231	46	175
<u>Total Calls for Period:</u>	4429	<u>Total Hours for period:</u>	967

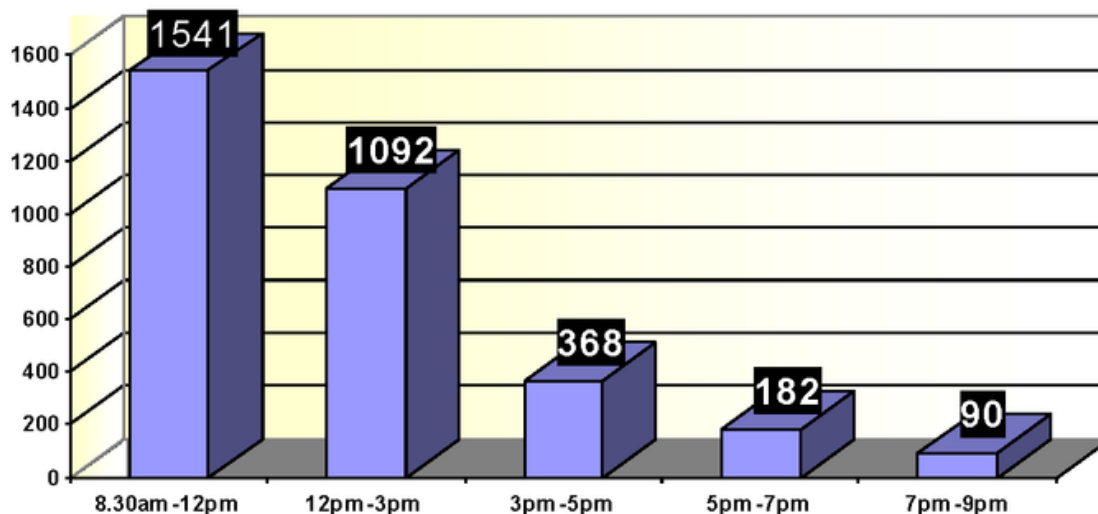
Call times

For the Period: (1 July 2021 to 30 June 2022) and (1 July 2020 to 30 June 2021)

Time of Calls

<u>Call Time</u>	<u>TY</u>	<u>LY</u>	<u>Variance %</u>
8.30am-12pm	1541	1787	4.16
12pm-3pm	1092	1292	2.33
3pm-5pm	368	641	-4.15
5pm-7pm	182	241	-0.23
7pm-9pm	90	202	-2.10
Total Calls:	3273	4163	

Time of Calls - TY



Calls by Geographic areas

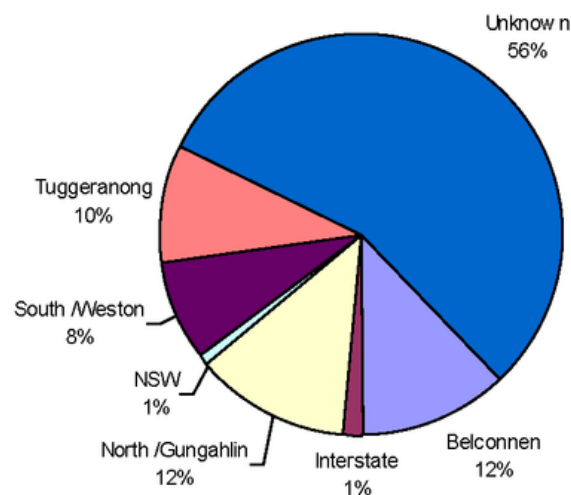
For the Period: (1 July 2021 to 30 June 2022) and (1 July 2020 to 30 June 2021)

Parentline Statistics

For the Period: (1 July 2021 to 30 June 2022) and (1 July 2020 to 30 June 2021)

Calls by Geographic Area

<u>Region</u>	<u>TY</u>	<u>LY</u>	<u>Variance %</u>
Belconnen	428	217	7.18
Interstate	45	58	-0.04
North /Gungahlin	441	523	0.67
NSW	31	16	0.51
South /Weston	283	392	-0.84
Tuggeranong	351	310	2.92
Unknown	1970	2932	-10.41
Total Calls:	3549	4448	

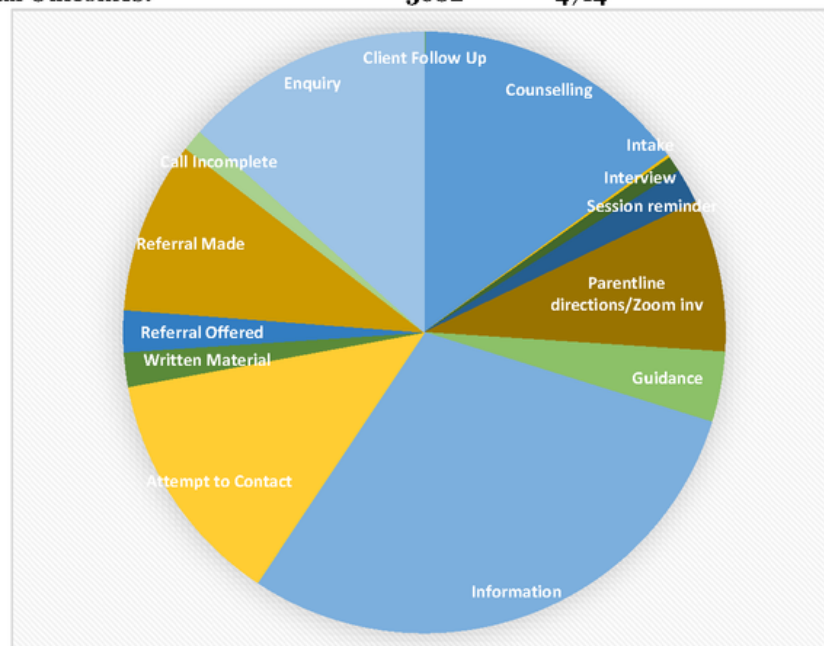


Call Outcomes

For the Period: (1 July 2021 to 30 June 2022) and (1 July 2020 to 30 June 2021)

<u>Outcome</u>	<u>TY</u>	<u>LY</u>	<u>Variance %</u>
Client Follow Up	151	232	-0.82%
Counselling	593	668	1.93
Interview	3	5	0.02
Intake	4	0	0.11
Session reminder	34	32	0.24
Parentline directions/Zoom inv	74	45	1.06
Guidance	210	292	-0.49
Information	1091	1577	-3.82
Attempt to Contact	899	1073	1.65
Written Material	162	196	0.24
Referral Offered	53	54	0.29
Referral Made	55	14	1.2
Call Incomplete	26	26	0.15
Enquiry	327	500	-1.73

Total Outcomes: 3682 4714

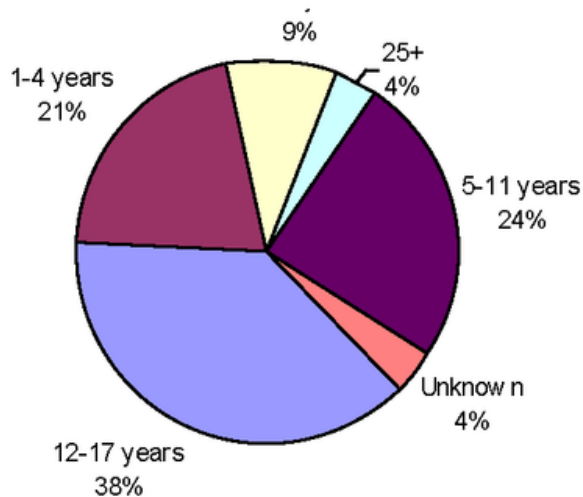


Call by Child ages

For the Period: (1 July 2021 to 30 June 2022) and (1 July 2020 to 30 June 2021)

Calls by Child Ages

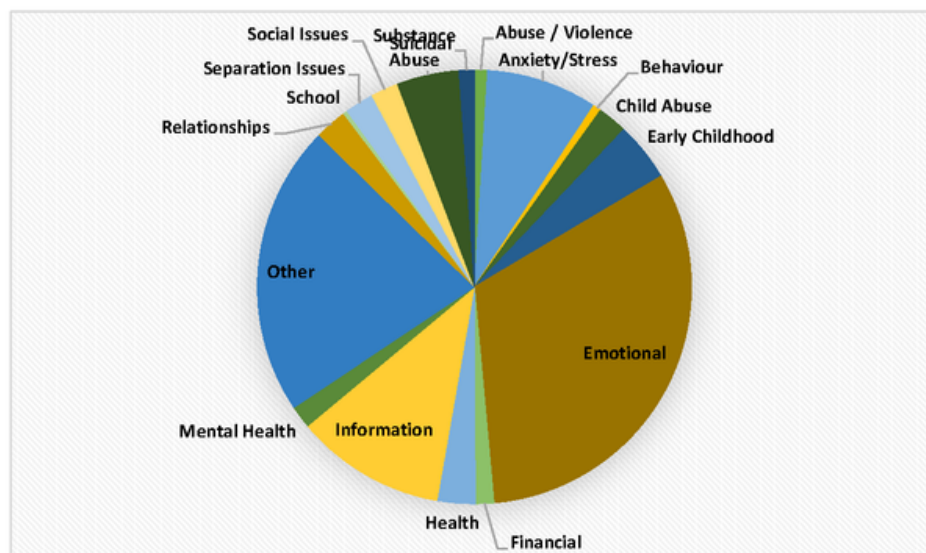
<u>Child Age</u>	<u>TY</u>	<u>LY</u>	<u>Variance %</u>
1-4 years	564	454	5.58
5-11 years	658	779	-1.89
12-17 years	1031	1189	-1.89
18-25 years	250	340	-2.20
25+	99	33	2.55
Unknown	102	176	-2.15
Total Calls:	2704	2971	



Call by Reason

For the Period: (1 July 2021 to 30 June 2022) and (1 July 2020 to 30 June 2021)

<u>Reason for Call</u>	<u>TY</u>	<u>LY</u>	<u>Variance %</u>
Abuse / Violence	37	46	0.16
Anxiety/Stress	48	131	-1.38
Behaviour	306	446	-0.1
Child Abuse	37	37	0.37
Early Childhood	29	9	0.73
Emotional	692	759	5.34
Financial	12	7	0.23
Health	100	123	0.47
Information	582	923	-1.86
Mental Health	80	103	0.28
Other	787	1297	-3.61
Relationships	257	353	0.4
School	18	28	-0.05
Separation Issues	36	68	-0.36
Social Issues	50	57	0.34
Substance Abuse	28	75	-0.77
Suicidal	8	20	-0.19
Total Reasons	3107	4482	

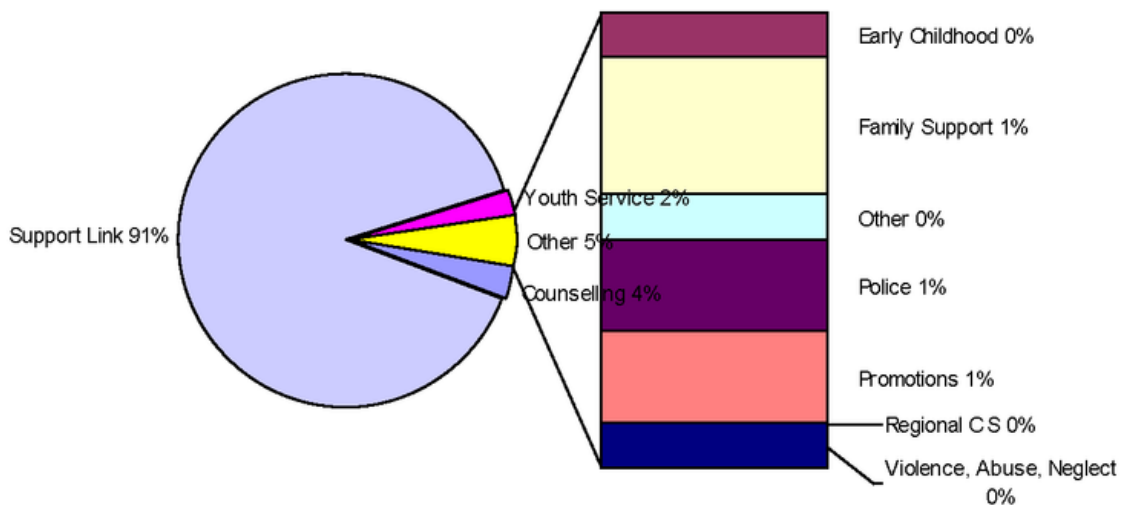


Calls referred by

For the Period: (1 July 2021 to 30 June 2022) and (1 July 2020 to 30 June 2021)

<u>Referred By</u>	<u>TY</u>	<u>LY</u>	<u>Variance %</u>
Counselling	7	4	1.91
Early Childhood	1	1	0.12
Family Support	3	0	1.42
Other	1	1	0.12
Police	2	3	-0.11
Promotions	2	0	0.95
Regional C S	0	1	-0.35
Self	1	1	0.12
Support Link	188	271	-6.32
Violence, Abuse, Neglect	1	1	0.12
Youth Service	5	1	2.02
Total Calls:	211	284	

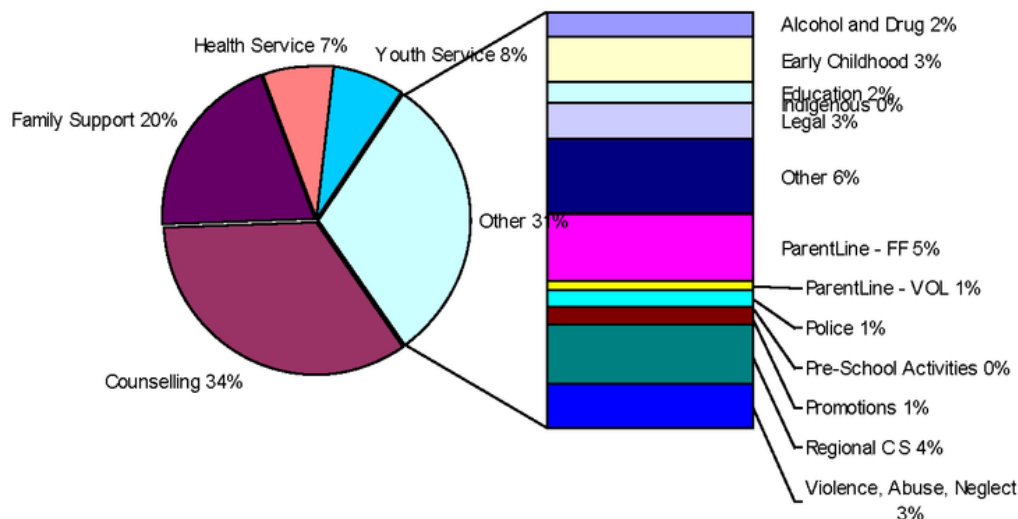
Referred By Self: 0.47% The remainder of Referrals By are broken up as follows:
 (*note that below percentages are out of 100% of the remaining calls after 'Self' has been taken out)



Calls referred to

For the Period: (1 July 2021 to 30 June 2022) and (1 July 2020 to 30 June 2021)

<u>Referred To</u>	<u>TY</u>	<u>LY</u>	<u>Variance %</u>
Alcohol and Drug	6	11	-0.65
Counselling	104	136	1.72
Early Childhood	10	7	1.60
Education	5	0	1.63
Family Support	62	71	3.41
Health Service	23	27	1.11
Indigenous	0	1	-0.24
Legal	8	12	-0.23
Other	17	38	-3.45
ParentLine - FF	15	34	-3.15
ParentLine - VOL	2	4	-0.29
Police	4	3	0.59
Pre-School Activities	0	1	-0.24
Promotions	4	3	0.59
Regional C S	13	11	1.63
Violence, Abuse, Neglect	10	27	-3.13
Youth Service	24	37	-0.93
Total Referrals:	307	423	

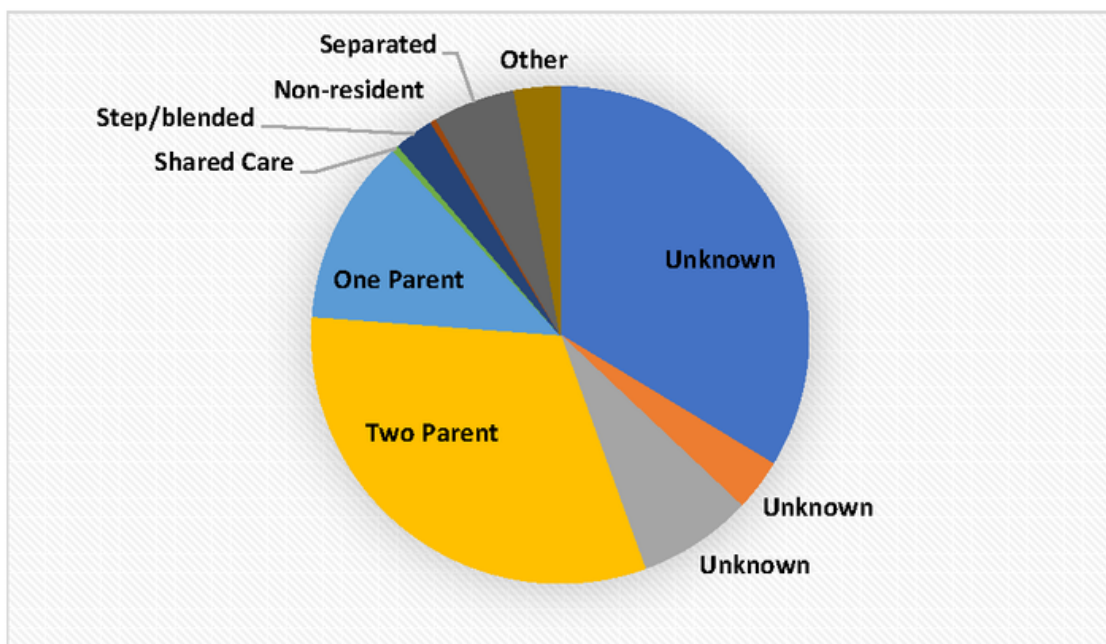


Call by family type

For the Period: (1 July 2021 to 30 June 2022) and (1 July 2020 to 30 June 2021)

Relationship Type	TY	LY	Variance %
Unknown	1806	2565	-6.9
Unknown	9	42	-0.69
Unknown	51	131	-1.52
Two Parent	820	738	6.5
One Parent	450	453	2.48
Shared Care	24	26	0.09
Step/blended	70	111	-0.53
Non-resident	3	0	0.08
Separated	296	322	1.09
Other	11	41	-0.61

Total Calls: 3540 4429

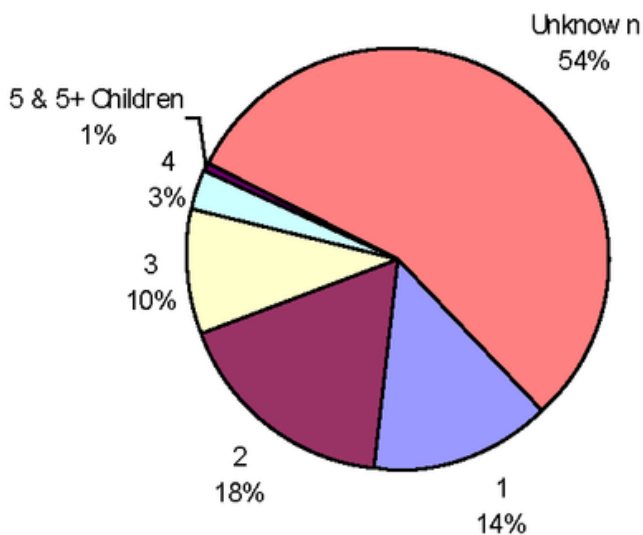


Calls by number of children

For the Period: (1 July 2021 to 30 June 2022) and (1 July 2020 to 30 June 2021)

Calls by No of Children

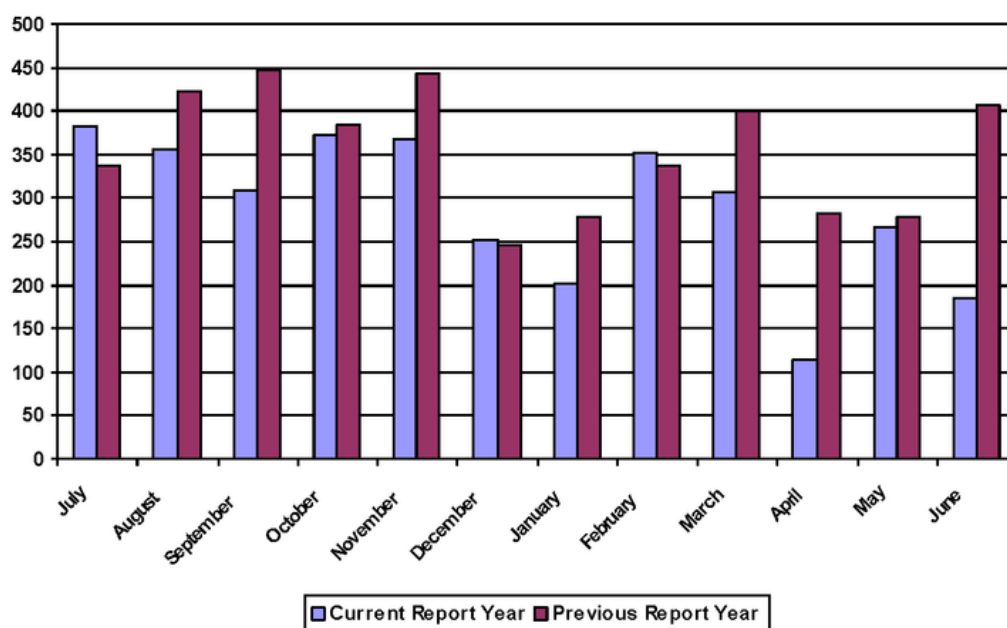
<u>No Of Children</u>	<u>TY</u>	<u>LY</u>	<u>Variance %</u>
1	485	460	3.31
2	621	788	-0.25
3	337	235	4.21
4	110	94	0.98
5 & 5+ Children	28	91	-1.26
Unknown	1959	2761	-7.00
Total Calls:	3540	4429	



Calls by month

For the Period: (1 July 2021 to 30 June 2022) and (1 July 2020 to 30 June 2021)

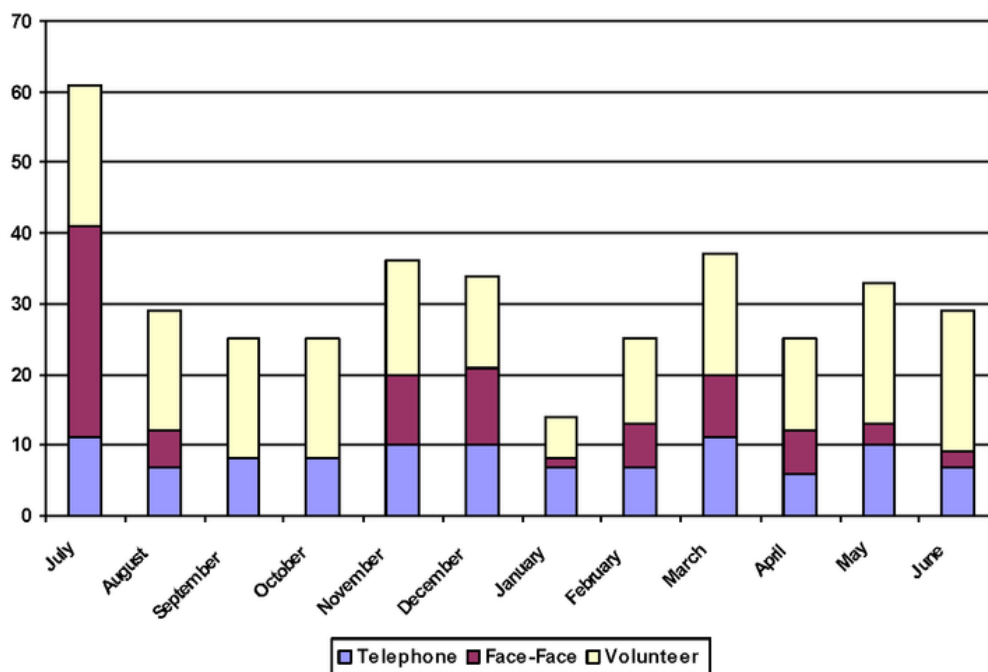
<u>Month</u>	<u>TY</u>	<u>LY</u>	<u>Variance %</u>
July	382	338	3.11
August	356	423	0.36
September	308	448	-1.61
October	372	384	1.74
November	368	443	0.24
December	253	246	1.54
January	201	278	-0.71
February	352	337	2.26
March	306	400	-0.54
April	114	283	-3.34
May	267	279	1.17
June	184	406	-4.21
Total Calls:	3463	4265	



Contact hours by month

For the Period: (1 July 2021 to 30 June 2022) and (1 July 2020 to 30 June 2021)

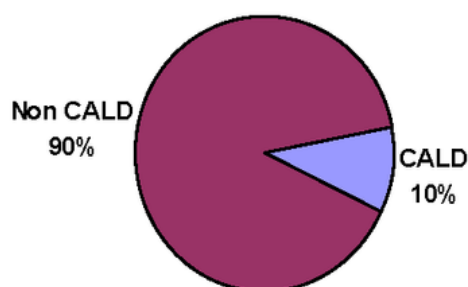
<u>Month</u>	<u>Telephone</u>	<u>Face-Face</u>	<u>Volunteer</u>
July	11	30	20
August	7	5	17
September	8	0	17
October	8	0	17
November	10	10	16
December	10	11	13
January	7	1	6
February	7	6	12
March	11	9	17
April	6	6	13
May	10	3	20
June	7	2	20
Total Calls:	102	83	188



Calls by CALD

For the Period: (1 July 2021 to 30 June 2022) and (1 July 2020 to 30 June 2021)

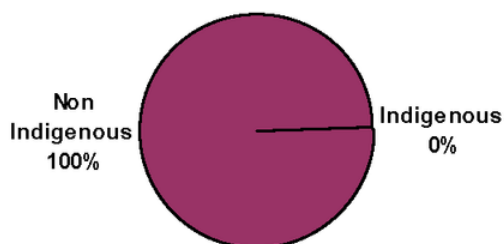
<u>Caller Type</u>	<u>TY</u>	<u>LY</u>	<u>Variance %</u>
CALD	356	240	4.64
Non CALD	3184	4189	-4.64
Total Calls:	3540	4429	



Calls by Indigenous callers

Calls By Indigenous Callers

<u>Caller Type</u>	<u>TY</u>	<u>LY</u>	<u>Variance %</u>
Indigenous	0	20	-0.45
Non Indigenous	3540	4409	0.45
Total Calls:	3540	4429	

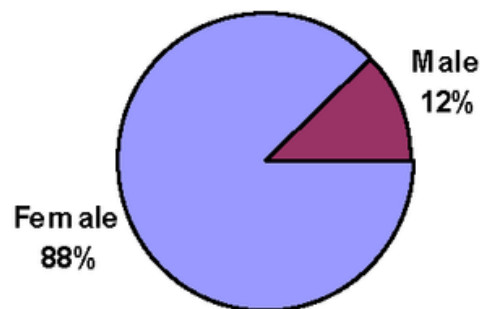


Calls by Gender

For the Period: (1 July 2021 to 30 June 2022) and (1 July 2020 to 30 June 2021)

Calls By Gender

<u>Gender</u>	<u>TY</u>	<u>LY</u>	<u>Variance %</u>
Female	3105	3719	3.74
Male	435	710	-3.74
Total Calls:	3540	4429	



PARENTLINE ACT INCORPORATED

ABN: 49 265 351 423

FINANCIAL REPORT

30th June 2022

CANBERRA ACCOUNTANCY & AUDIT PTY. LIMITED

CHARTERED ACCOUNTANTS

PARENTLINE ACT INCORPORATED

ABN: 49 265 351 423

FINANCIAL REPORT

FOR THE YEAR ENDING 30TH JUNE 2022

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PARENTLINE ACT INCORPORATED

COMMITTEE'S REPORT

We, the undersigned, being two members of the Committee state on behalf of the Committee;

- (i) That the names of committee members throughout the year, appointed and at the date of this report are;

Cathi Moore	President	Continuing
Kristen Cross	Vice President	Continuing
Kathy Moffatt	Secretary	Continuing
Susan Jeffs	Treasurer	Continuing
Mary Jenkins	Public Officer	Continuing
Hilary Martin	Committee Member	Continuing
Megan Ward	Committee Member	Continuing
Claire Addison	Committee Member	Continuing
Leanne Taylor	Committee Member	Continuing
Bianca Williams	Committee Member	Resigned October 2021

- (ii) The principal activities of the Association during the year were those of a community health and welfare group.

No significant change in the nature of these activities occurred during the year.

- (iii) The net surplus of the Association for the financial year ended 30 June, 2022 was \$15,923. in comparison to the net surplus of \$14,961 for 2021.

No significant change in the association's state of affairs occurred during the year.

No matters or circumstances have arisen since the end of the financial year which would or may significantly affect the operations of the association, the results of those operations or the state of affairs of the association in future financial years.

- (iv) No person has applied for leave of Court to bring proceedings on behalf of the association or intervene in any proceedings to which the association is a party for the purpose of taking responsibility on behalf of the association for all or any part of those proceedings. The association was not a party to any such proceedings during the year.

Signed in accordance with the resolution of the Committee.

Committee Member: *Cathi Moore*

Committee Member: *S. Jeffs*

Dated at Canberra this 3 day of October 2022.

PARENTLINE ACT INCORPORATED

ABN 76 840 143 690

RESPONSIBLE PERSONS' DECLARATION

- PER SECTION 60.15 OF THE AUSTRALIAN CHARITIES AND NOT-FOR-PROFITS COMMISSION
REGULATIONS 2013

The responsible persons declare that in the responsible persons' opinion:

- (a) there are reasonable grounds to believe that the registered entity is able to pay all of its debts, as and when they become due and payable: and
- (b) the financial statements and notes satisfy the requirements of the *Australian Charities and Not-for-profits Commission Act 2012*.

Signed in accordance with subsection 60.15(2) of the *Australian Charities and Not-for-profits Commission Regulations 2013*.

for and on behalf of the Committee by:

Committee Member: *Cathie Moore*

Committee Member: *[Signature]*

Dated at Canberra this *3* day of *October* 2022.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF PARENTLINE ACT INCORPORATED
(ABN 49 265 351 423)

Report on the Audit of the financial Report

We have audited the financial report of Parentline ACT Incorporated (the association), which comprises the statement of financial position as at 30th June 2022, the statement of profit and loss and other comprehensive income, the statement of change in equity and the statement of cash flow for the year ended on that date, and notes to the financial statements, including a summary of significant accounting policies and other explanatory notes, and the responsible persons' declaration on the financial report.

Audit Opinion

In our opinion, the accompanying financial report of Parentline ACT Incorporated presents fairly, in all material respects, the Association's financial position as at 30th June 2022 and of its financial performance for the year then ended; and is in accordance with the accounting policies described in Note 1 to the financial statements; and the Associations Incorporation ACT of the A.C.T. (1991); the Australian Charities and Not-for-profits Commission Act 2012 and its Regulations (2013); and in accordance with Australian Accounting Standards.

Basis of Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described under Auditor's Responsibility for the Audit of the Financial Report section in our report. We are independent of the registered entity in accordance with the auditor independence requirements of the Australian Charities and Not-for-profits Commission Act 2012 (ACNC Act) and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have fulfilled our other responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Information Other than the financial report and Auditor's Report Thereon

The committee of the association is responsible for the other information. The other information comprises the information included in the association's annual report for the year ended 30th June 2022, but does not include the financial report and our auditor's report thereon. Our opinion on the financial report does not cover the other information and accordingly we do not express any form of assurance conclusion thereon. In connection with our audit of the financial report, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or our knowledge obtained in the audit or otherwise appears to be materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Committee's Responsibility for the Financial Report

The committee of the association is responsible for the preparation and fair presentation of the financial report in accordance with various financial reporting requirements. The committee's responsibilities also includes establishing and maintaining internal control relevant to the preparation and fair presentation of the financial report that is free from material misstatement, whether due to fraud or error, selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

In preparing the financial report, the committee is responsible for assessing the entity's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless the committee either intends to liquidate the Entity or to cease operations, or has no realistic alternative but to do so.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF PARENTLINE ACT INCORPORATED
(ABN 49 265 351 423) (Cont'd)

Auditor's Responsibility

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the committee, as well as evaluating the overall presentation of the financial report.



Canberra Accountancy & Audit Pty. Limited
Peter Irving CA: Director
Chartered Accountants

Address: 74 Lindrum Crescent, HOLT. ACT.
Dated: 3rd October 2022

PARENTLINE ACT INCORPORATED

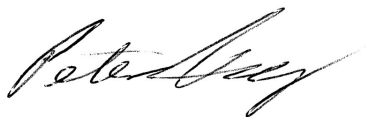
AUDITOR'S INDEPENDENCE DECLARATION

TO THE MEMBERS OF PARENTLINE ACT INCORPORATED

- UNDER SECTION 60.40 OF THE AUSTRALIAN CHARITIES AND
NOT-FOR-PROFITS COMMISSION ACT 2012

As lead auditor for the audit of Parentline ACT Incorporated for the year ended 30th June 2022, I declare that, to the best of my knowledge and belief, there have been:

- (i) no contraventions of the auditor independence requirements of the Australian Charities and Not-for-profits Commission Act 2012 in relation to the audit; and
- (ii) no contraventions of any applicable code of professional conduct in relation to the audit.



Canberra Accountancy & Audit Pty. Limited
Peter Irving CA: Director
Chartered Accountants

Dated: 3rd October 2022

PARENTLINE ACT INCORPORATED
STATEMENT OF PROFIT AND LOSS AND OTHER COMPREHENSIVE INCOME
FOR THE YEAR ENDED 30TH JUNE 2022

	Note	2022 \$	2021 \$
Income			
Gross Revenue	2	88,868	82,293
TOTAL INCOME		<u>88,868</u>	<u>82,293</u>
Expenditure			
Consultants		3,000	3,000
Employee Benefits		49,792	48,328
Equipment		3,072	2,798
Insurance		1,467	1,260
Rent		5,617	2,647
Telephone & Internet		2,124	2,877
Training		1,200	636
Other Expenses		6,673	5,786
TOTAL EXPENSES	2	<u>72,945</u>	<u>67,332</u>
NET SURPLUS / (DEFICIT) FOR YEAR		<u>15,923</u>	<u>14,961</u>

The accompanying notes form part of these financial statements

PARENTLINE ACT INCORPORATED
STATEMENT OF FINANCIAL POSITION

AS AT 30TH JUNE 2022

	Note	2022 \$	2021 \$
CURRENT ASSETS			
Cash at Bank & On Hand	3	96,064	62,724
Trade Receivables	4	210	-
Other Current Assets	5	12,179	12,179
		<u>108,453</u>	<u>74,903</u>
FIXED ASSETS			
Plant and Equipment	6	<u>-</u>	<u>-</u>
TOTAL ASSETS		<u>108,453</u>	<u>74,903</u>
CURRENT LIABILITIES			
Trade & Other Payables	7	16,760	16,208
Other Current Liabilities	8	27,600	10,525
		<u>44,360</u>	<u>26,733</u>
NON-CURRENT LIABILITIES		<u>-</u>	<u>-</u>
TOTAL LIABILITIES		<u>44,360</u>	<u>26,733</u>
NET ASSETS		<u>64,093</u>	<u>48,170</u>
Represented by :			
MEMBERS FUNDS			
Retained Members Funds		<u>64,093</u>	<u>48,170</u>

The accompanying notes form part of these financial statements

PARENTLINE ACT INCORPORATED
STATEMENT OF CHANGES IN EQUITY
FOR THE YEAR ENDED 30TH JUNE 2022

	Retained Members Funds \$	Total \$
Balance at 30th June 2020	33,209	33,209
2021 Year Surplus attributable the entity	14,961	14,961
Balance at 30th June 2021	48,170	48,170
Current Year Surplus attributable to the entity	15,923	15,923
Balance at 30th June 2022	64,093	64,093

The accompanying notes form part of these financial statements

PARENTLINE ACT INCORPORATED
STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 30TH JUNE, 2022

	2022	2021
	\$	\$
CASH FLOWS FROM OPERATING ACTIVITIES		
Inflows of funds from operations		
Receipts from Operations	112,150	92,956
Less: Outflows of funds from operations	(78,828)	(69,902)
Interest Received	18	14
Net cash provided by operating activities (Note 14)	33,340	23,068
 CASH FLOWS FROM INVESTING ACTIVITIES		
Proceeds from sale of plant & equipment	-	-
Payment for acquisition of plant and equipment	-	-
Net cash outgoings from investing activities	-	-
 CASH FLOWS FROM FINANCING ACTIVITIES		
Net cash outgoings from financing activities	-	-
 Net Increase / (Decrease) in Cash Held	 33,340	 23,068
Add: Year beginning cash balance	62,724	39,656
 CASH AT THE END OF THE FINANCIAL YEAR	 96,064	 62,724

The accompanying notes form part of these financial statements

PARENTLINE ACT INCORPORATED
NOTES TO AND FORMING PART OF THE FINANCIAL REPORT
FOR THE YEAR ENDED 30 JUNE 2022

1 STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES

This financial report covers the Parentline ACT Incorporated as an individual entity. The Parentline ACT Incorporated is an association incorporated in the Australian Capital Territory under the Associations Incorporation Act of the A.C.T. (1991) and registered as a charity under the Australian Charities and Not-for-profits Commission Act 2012.

(a) Basis of Preparation

The financial report is a general purpose financial report that has been prepared in order to satisfy the reporting requirements of the Associations Incorporation Act of the A.C.T. (1991) and the Australian Charities and Not-for-profits Commission Act 2012. It is prepared in accordance with Australian Accounting Standards and Interpretations of the Australian Accounting Standards Board. The committee has determined that the association is a reporting entity.

The financial report (except for the cash flow information) has been prepared on an accruals basis, is based on historical costs, modified, where applicable, by the measurement at fair value of selected non-current assets, financial assets and financial liabilities. The amounts presented in the financial statements have been rounded to the nearest dollar.

The following significant accounting policies, which are consistent with the previous period unless otherwise stated, have been adopted in the preparation of this financial report.

(b) Revenue

Revenue is measured as the fair value of the consideration or contributions received or receivable. Where revenue is received in the form of cash the fair value of the consideration is the amount received. Where revenue is received in a form other than cash, for example, equipment, it is only recognised when the value can be measured reliably. All revenue is stated net of goods and services tax (GST).

Grant revenue is recognised in the statement of profit and loss and comprehensive income when the entity gains control of the grant and it is probable that the economic benefits gained from the grant will flow to the entity and the amount of the grant can be measured reliably.

If conditions are attached to the grant which must be satisfied before it is eligible to receive the contribution, the recognition of the grant as revenue will be deferred until those conditions are satisfied.

When grant revenue is received whereby the entity incurs an obligation to deliver economic value directly back to the contributor, this is considered a reciprocal transaction and the grant revenue is recognised in the statement of financial position as a liability until the service has been delivered to the contributor, otherwise the grant is recognised as income on receipt.

Donations and bequests are recognised as revenue when received.

Interest revenue is recognised using the effective interest rate method, which for floating rate financial assets is the rate inherent in the instrument.

Revenue from the rendering of a service is recognised upon the delivery of the service to the customers.

PARENTLINE ACT INCORPORATED
NOTES TO AND FORMING PART OF THE FINANCIAL REPORT
FOR THE YEAR ENDED 30 JUNE 2022

STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES (Contd)

(c) **Income Tax**

The committee believes the association is exempt from income tax under the Income Tax Assessment Act 1997.

(d) **Fair Value of Assets and Impairment of Assets**

At each reporting date, the association reviews the carrying values of its tangible assets to determine whether there is any indication that those assets have been impaired. If such an indication exists, the recoverable amount of the asset, being the higher of the asset's fair value less costs to sell and value in use, is compared to the asset's carrying value. Any excess of the asset's carrying value over its recoverable amount is expensed to the income statement.

(e) **Plant and Equipment**

(i) Plant and Equipment

Plant and equipment are one of those tangible asset classes measured at fair value. The plant and equipment fair value is represented in this financial report by stating its historical cost less accumulated depreciation and any accumulated impairment losses or revaluation amounts.

(e) **(ii) Depreciation and Amortisation**

Plant and equipment are depreciated at differing rates using the straight line method based on the expected useful lives of the assets. Rates vary between 10.00 % for Furniture, 18.75% for Computing Equipment and 20% for other Machinery depending on the estimated life of the item. Additional impairment losses (or revaluations) may be applied where they are relevant to a particular asset.

(f) **Leases**

The Association as Lessee

At inception of a contract, the Association assesses if the contract contains or is a lease. If there is a lease present, a right-of-use asset and a corresponding lease liability is recognised by the Association where the Association is a lessee. However, all contracts that are classified as short-term leases (lease with remaining lease term of 12 months or less) and leases of low value assets are recognised as an operating expense on a straight-line basis over the term of the lease.

Initially, the lease liability is measured at the present value of the lease payments still to be paid at commencement date. The lease payments are discounted at the interest rate implicit in the lease. If this rate cannot be readily determined, the Association uses the incremental borrowing rate.

Lease payments included in the measurement of the lease liability are as follows:

fixed lease payments less any lease incentives;

variable lease payments that depend on an index or rate, initially measured using the index or rate at the commencement date;

the amount expected to be payable by the lessee under residual value guarantees;

the exercise price of purchase options, if the lessee is reasonably certain to exercise the options;

lease payments under extension options if lessee is reasonably certain to exercise the options;
and;

payments of penalties for terminating the lease, if the lease term reflects the exercise of an option to terminate the lease.

PARENTLINE ACT INCORPORATED
NOTES TO AND FORMING PART OF THE FINANCIAL REPORT
FOR THE YEAR ENDED 30 JUNE 2022
STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES (Contd)

The Association as Lessee (Cont'd)

The right-of-use assets comprise the initial measurement of the corresponding lease liability as mentioned above, any lease payments made at or before the commencement date as well as any initial direct costs. The subsequent measurement of the right-of-use assets is at cost less accumulated depreciation and impairment losses.

Right-of-use assets are depreciated over the lease term or useful life of the underlying asset whichever is the shortest. Where a lease transfers ownership of the underlying asset or the cost of the right-of-use asset reflects that the Association anticipates to exercise a purchase option, the specific asset is depreciated over the useful life of the underlying asset.

Concessionary Leases

For leases that have significantly below-market terms and conditions principally to enable the Association to further its objectives (commonly known as peppercorn/concessionary leases), the Association has adopted the temporary relief under AASB 2018-8 and measures the right of use assets at cost on initial recognition.

(g) Employee Entitlements

Provision is made for the Association's liability for employee entitlements arising from services rendered by employees to balance sheet date. Employee entitlements from salaries, annual and long service leave which are expected to be settled within one year have been measured at current salary rates and include on-costs. Long service leave entitlements, which are not expected to be settled within one year have been measured at the present value of the estimated future payments in relation to such entitlements.

(h) Financial Instruments

Receivables are stated at the amount due and are normally settled within 60 days. The collectability of debts is assessed and specific provision is made for any doubtful debt. Cash includes deposits which are either at call or for terms of less than 3 months. They are stated at cost. Interest income is brought to account on an accruals basis. Accounts payable are stated at the amount to be paid in the future for goods or services and are normally settled within 30 days.

(i) Going Concern

The Comprehensive Income Statement and Statement of Financial Position have been prepared on the assumption that the Association is a going concern. In making this assumption regard has been given to all the aspects of the Association's business.

(j) Comparative figures

Where necessary comparative figures have been adjusted to facilitate changes in presentation and disclosure requirements in the current year.

(k) Critical Accounting Estimates and Judgements

Management evaluate estimates and judgements incorporated into the financial report based on historical knowledge and best available current information. Estimates assume a reasonable expectation of future events and are based on current trends and economic data, obtained

both externally and within the association.

PARENTLINE ACT INCORPORATED

NOTES TO AND FORMING PART OF THE FINANCIAL REPORT

FOR THE YEAR ENDED 30 JUNE 2022

2 REVENUE & EXPENSE	2022	2021
Revenue	\$	\$
<i>(a) Operating activities:-</i>		
Grant Income	52,856	7,445
Donations	18,700	26,548
Memberships	140	100
Room Hire	11,033	5,356
Other Revenue	6,121	42,830
	88,850	82,279
<i>(b) Non-operating activities:-</i>		
Interest Received	18	14
	88,868	82,293
Profit from Ordinary Activities		
Profit from ordinary activities has been determined after:		
Expenses		
Remuneration of Auditors		
-audit	1,500	1,500
-other services	-	-
Depreciation of Property Plant & Equipment	-	-
Salary & Payroll Costs	49,792	48,328
Rent	5,617	2,647
Other Expenses	16,036	14,857
	72,945	67,332
3 Cash Assets		
Cash at Bank and in Hand	96,064	62,724
	96,064	62,724

PARENTLINE ACT INCORPORATED
NOTES TO AND FORMING PART OF THE FINANCIAL REPORT
FOR THE YEAR ENDED 30 JUNE 2022

	2022	2021
	\$	\$
4 Receivables		
Trade Debtors	210	-
Less Provision for Doubtful Debts	-	-
	<u>210</u>	<u>-</u>
	<u>210</u>	<u>-</u>
5 Other Current Assets		
Income Accrued	12,179	12,179
	<u>12,179</u>	<u>12,179</u>
	<u>12,179</u>	<u>12,179</u>
6 Property, Plant and Equipment		
Equipment & Library - at cost	21,834	21,834
Less: Accumulated Depreciation	(21,834)	(21,834)
	<u>-</u>	<u>-</u>
Total Property, Plant and Equipment (WDV)	<u>-</u>	<u>-</u>
(a) Movement in the carrying amounts of property, plant and equipment between the beginning and end of the current year		
Balance at start of the year	-	-
Additions	-	-
Disposals	-	-
Depreciation expense	-	-
	<u>-</u>	<u>-</u>
	<u>-</u>	<u>-</u>
7 Current Liabilities		
Trade & Other Payables		
Trade Payables	2,510	1,208
Jobkeeper Payable	14,250	15,000
	<u>16,760</u>	<u>16,208</u>
	<u>16,760</u>	<u>16,208</u>
8 Other Current Liabilities		
Accrued Expenses	2,847	2,008
Income in Advance	24,753	8,517
Unexpended Grants	-	-
	<u>27,600</u>	<u>10,525</u>
	<u>27,600</u>	<u>10,525</u>

PARENTLINE ACT INCORPORATED
NOTES TO AND FORMING PART OF THE FINANCIAL REPORT
FOR THE YEAR ENDED 30 JUNE 2022

	2022	2021
	\$	\$
9 Contingent Liabilities		
The Committee is not aware of any contingent liabilities.		
10 Events Subsequent to the Reporting Date		
There have been no events subsequent to the reporting date, which would have a material impact upon the financial report.		
11 Remuneration of the Committee Members		
Remuneration received or receivable during the year by all committee members whilst committee members:		
- from the association or any related party in connection with the management of the association	-	-
- from the association or any related party in connection with routine supply and labour services provided to the association	-	-
Superannuation Benefits		
Amounts paid to a superannuation plan for the provision of superannuation benefits for all committee members whilst committee members:		
- from the association or any related party in connection with the management of the association	-	-
- from the association or any related party in connection with routine supply and labour services provided to the association	-	-
12 Key Management Personnel		
Key Management Personnel remuneration:		
- short term employee benefits	29,560	29,543
- post-employment benefits	3,429	2,845

PARENTLINE ACT INCORPORATED
NOTES TO AND FORMING PART OF THE FINANCIAL REPORT
FOR THE YEAR ENDED 30 JUNE 2022

13 FINANCIAL INSTRUMENTS

- (a) **Credit risk** is the risk that one party to a financial instrument will fail to discharge an obligation and cause the other party to incur a financial loss. All of the following financial assets of the association are unsecured and subject to credit risk.

	2022	2021
<u>Financial assets</u>	\$	\$
Cash	96,064	62,724
Trade Receivables	-	-
Other Receivables	12,389	12,179

- (b) **Interest rate risk** is the risk that the value of a financial asset or liability will change due to interest rate fluctuations. The exposure of the association to interest rate risk, repricing maturities and the effective interest rates on financial assets and liabilities at balance date is as follows.

	Weighted average effective interest rate	Variable interest rate	Fixed interest rate maturing within 1 year	Fixed interest rate maturing within 1-5 years	Non- Interest Bearing	Total carrying amount as per balance sheet
	%		\$	\$		\$
30 June 2022						
<u>Financial assets</u>						
Cash	0.02%	95,494	-	-	570	96,064
Receivables		-	-	-	12,389	12,389
Total Financial Assets		<u>95,494</u>	<u>-</u>	<u>-</u>	<u>12,959</u>	<u>108,453</u>
<u>Financial liabilities</u>						
Accounts & Other Payables		-	-	-	19,607	19,607
Total Financial Liabilities		<u>-</u>	<u>-</u>	<u>-</u>	<u>19,607</u>	<u>19,607</u>
Net Financial Assets/(Liabilities)		<u>95,494</u>	<u>-</u>	<u>-</u>	<u>(6,648)</u>	<u>88,846</u>
30 June 2021						
<u>Financial assets</u>						
Cash	0.03%	57,484	-	-	5,240	62,724
Receivables		-	-	-	12,179	12,179
Other		57,484	-	-	17,419	74,903
Total Financial Assets		<u>57,484</u>	<u>-</u>	<u>-</u>	<u>17,419</u>	<u>74,903</u>
<u>Financial liabilities</u>						
Accounts & Provisions payable		-	-	-	18,216	18,216
Total Financial Liabilities		<u>-</u>	<u>-</u>	<u>-</u>	<u>18,216</u>	<u>18,216</u>
Net Financial Assets/(Liabilities)		<u>57,484</u>	<u>-</u>	<u>-</u>	<u>(797)</u>	<u>56,687</u>
Net Financial Assets/(Liabilities)		<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>

- (c) **Net Fair Values:** The net fair value of the financial assets and liabilities are not materially different from the carrying amounts shown in the Statement of Financial Position.

PARENTLINE ACT INCORPORATED
NOTES TO AND FORMING PART OF THE FINANCIAL REPORT
FOR THE YEAR ENDED 30 JUNE 2022

14 Cash Flow Information	2022	2021
	\$	\$
(a) Reconciliation of cash		
Cash on Hand	52	52
Cash at bank - Cheque & Saver Accounts	96,012	62,672
	<u>96,064</u>	<u>62,724</u>
(b) Reconciliation of Net cash provided by /(used in) Operating Activities to surplus/(deficit) from Ordinary Activities		
Operating profit / (deficit)	15,923	14,961
Non-cash flows in profit / (deficit) from ordinary Activities		
Depreciation expense	-	-
Changes in assets and liabilities		
Trade Receivables	(210)	9,741
Other Current Assets	-	(12,179)
Trade & Other Payables	552	10,776
Other Current Liabilities	17,075	(231)
Net cash (used) / provided by operating activities	<u>33,340</u>	<u>23,068</u>

(c) The association has no credit stand-by or financial facilities in place.

(d) There were no non-cash financing or investing activities during the period.

15 Economic Dependence

The association's activities are largely funded by grants and donations provided by Government Agencies however the association is also assisted financially by member activities, events and other benevolent organisations. At the date of this report the committee has no reason to believe that the Government funding and benevolent funders would not continue to provide financial support to Parentline ACT Incorporated.

16 Association Details

The registered office and the principal place of business of the association is:
Weston Community Hub
3/6 Gritten Street
Weston. ACT. 2611.